

# Teams

## Busy on busy during calls

- InboundPstnCallRoutingTreatment must be set to something other than "Use default settings" in order for BusyOnBusyEnabledType to be honored at all.
- The GUI "Let users decide" is the equivalent of the PowerShell "UserOverride"


```
PS C:\> Get-CSTeamsCallingPolicy -Identity Global
```

[Output edited to show pertinent information]

Identity	: Global
BusyOnBusyEnabledType	: UserOverride
InboundPstnCallRoutingTreatment	: UserOverride

## Global (Org-wide default)

Default policy for users who aren't assigned to a policy.

 To manage calling settings for guest users, go to [Users > Guest access](#)

### General

#### Make private calls

Find related settings at [Meetings > Meeting policies](#)

☒ On

#### Cloud recording for calling

Find related settings at [Meetings > Meeting policies](#) and [Meetings > Live events policies](#)

☐ Off

#### Transcription

Find related settings at [Meetings > Meeting policies](#), [Meetings > Live events policies](#), and [Voice > Voicemail policies](#)

☐ Off

#### Routing for PSTN calls

Let users decide

#### Routing for federated calls

Use default settings

#### Call forwarding and simultaneous ringing to people in your organization

☒ On

#### Call forwarding and simultaneous ringing to external phone numbers

☒ On

#### Voicemail for inbound calls

Let users decide

#### Inbound calls can be routed to call groups

☒ On

#### Delegation for inbound and outbound calls

☒ On

#### Prevent toll bypass and send calls through the PSTN

☐ Off

#### Music on hold for calls

☒ On

#### Busy on busy during calls

Let users decide

#### Web PSTN calling

☒ On

#### Real-time captions in Teams calls

Find related settings at [Meetings > Meeting policies](#)

☒ On

#### Real-time-text (RTT)

☒ On

#### Automatically answer incoming meeting invites

☐ Off

#### Spam filtering

On

#### SIP devices can be used for calls

☐ Off

#### Open apps in browser for incoming PSTN calls

☐ Off

## How to stop Aftershokz / Shokz headphones from beeping while muted

[Source](#)

While Teams is muted, hold both VOLUME buttons (volume "+" and "-" at the same time) for about 3 seconds. You will hear MUTE OFF.

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